

## **Protection of personal data**

Owner and operator of the website [www.soltec.si](http://www.soltec.si):  
SOLTEC d.o.o., Obrtna 9, 8257 DOBOVA, Slovenia  
Legal representative: Miroslav Požar

### **1. Usage, extent and purpose of storage and processing**

Personal data is stored and processed for the purpose of maintaining customer contact, marketing communication via e-mail, sales promotion, customer profiling with the goal of tailor-made offer of content and products to customers in e-mail and on websites. For the purpose of informing via telephone and e-mail we store the following information:

- e-mail address
- name
- surname
- phone number

We collect personal information with explicit consent from individuals. Consents are stored together with their content and content of the form with which they were obtained. The collected personal information is used by the following departments: sales, marketing.

### **2. Storage**

The collected personal data is stored in the territory of the Republic of Slovenia.

### **3. Retention period**

We store the collected personal data of individuals until the withdrawal of consent for storage and processing of individual data. After the withdrawal of the consent of the individual, his / her personal data is permanently deleted.

### **4. How we protect collected personal information**

We always provide only content and information, but we never ask for credit card numbers or other information that could be misused by online criminals. The website [www.soltec.si](http://www.soltec.si) is hosted on a secure web server and is subject to regular security checks.

The collected personal data is used exclusively for the above purposes, we do not market or transfer it to third parties, with the exception of partners who help us maintain our website, but who are obligated to protect personal data under the same conditions as it applies to Soltec d.o.o.

In special cases we may transfer your personal information, in accordance with the law, to state and security authorities if they give an official request for the transmission of personal data.

### **5. Rights of an individual**

Every individual can at any time ask for the following regarding his data:

- inspection
- correction
- complete removal

- transfer to another provider of related services
- interruption of processing and storage; withdrawal of consent for processing and storage, without prejudice to the lawfulness of the processing which, on the basis of consent, was carried out until its withdrawal.

The request can be sent via e-mail [info@soltec.si](mailto:info@soltec.si) or in writing by post to company headquarters.

Any individual may, in the event that he believes that his rights were in any way violated with regard to protection of his personal data, make a complaint to the supervisory authority - Information Commissioner, Zaloška 59, 1000 Ljubljana, Slovenia, <https://www.ip-rs.si>

The team behind [www.soltec.si](http://www.soltec.si) respects your privacy in accordance with the law (Personal Data protection Act ZVOP-2, Official Gazette of the Republic of Slovenia No. 94/07 and the GDPR), therefore we are carrying out all activities for the protection and ethical handling of your personal information on our website.